

Starpoint Resort Group



Company Overview: Timeshare Resort Development Company
web site: www.Starpoint.com
Location: Las Vegas, Nevada
Industry: Travel & Hotel
NetDocuments Usage: Document Management
Software switched from:

CHALLENGE

- "The desire was to move from a heavy paper-oriented world which created particular challenges because we were multi-site, multi-office and multi-jurisdiction."
- "We wanted to migrate to a single platform that was electronically web-based that would provide access to documents, with layers of protection for security and restrictions of access."
- "We needed to provide necessary access to those that are entitled to have access without having to go through all the rig and roll of faxes, copies, etc."
- Searching capability and customizable metadata/profile fields

SOLUTION

- "NetDocuments has allowed us to move forward and continued our migration towards a paperless world."
- "We intend to continue using NetDocuments and migrate the rest of our paper flows to the system."

RESULTS

- "What has impressed us the most is its simplicity of use, the great service that they have, and the constant strides to upgrade, modify and all around improve the service."
- "Working with NetDocuments has been productive, professional, reliable and enjoyable."